

Managed IT Services



Call: 469.680.3331 Email: info@technovationdfw.com Click: technovationdfw.com



Who Are We?

A Managed IT Services Provider who understands technology drives your business. Let us keep your IT environment secure, stable, and online so that you can focus on your customers.



Why Us?

Risk reduction, governance, and efficient turnkey solutions that meet your business needs make us a trusted partner.



Value

You are focused on your customers and not IT. Let us manage and maintain your technology platforms 24x7x365 to give you peace of mind that your company is secure and operational.



Secure

Only 14% of small businesses are cyber prepared^{*}. You can rest easy knowing your network and IT systems are safe and secure with technology that meets today's tough security requirements.

*Source; Ponemon Institute 2018 State of Cybersecurity in Small & Medium Size Businesses



Uncomplicated

Technology is simplified when you have the right expertise to solve your IT needs and guide you along your business's IT journey as your Virtual CIO.



Efficient

Growing your business and serving your customers is your priority. Your business uptime is our priority by implementing best practice process and technology standardization across your organization.



Businesses run on technology. Technovation provides secure, uncomplicated, and efficient IT solutions.



Included Services



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Client-Focused

- Risk Reduction and Governance
- Virtual CIO
- Web-based Prioritized Help Ticketing
- IT Helpdesk Services
- IT Policy Management
- IT Training
- IT Asset Lifecycle Management
- Vendor Management
- 24x7x365 Support
- Equipment and License Procurement
- License Management



Engineering and Support

- Networking
- Wi-Fi
- Servers
- Desktops
- Laptops
- Mobile Devices

- Telephony
- Printers
- E-mail
- Platform Monitoring
- Single and Multi-Site
- Microsoft 365
 ...and more!





Security

- Cybersecurity Consulting
- Regulatory Compliance
- Penetration Testing
- Firewall Implementation and Management
- Endpoint Security and Management
- Security Information and Event Management
- Email Security and SPAM Filtering
- Microsoft and 3rd Party Patch Management
- Multi-Factor Authentication
- Password Management Vault
- Backup and Restoral for Disaster Recovery

